

S M MOINUL ISLAM

IT Infrastructure & ERP Specialist | Python Developer | Team Leader

(+880) 1912641402 | itsmoinul@gmail.com | github.com/smmoinul | linkedin.com/in/smmoinul | Dhaka, Bangladesh

PROFESSIONAL SUMMARY

Hi, I am S M Moinul Islam, versatile IT professional with 8+ years of experience in IT infrastructure management, ERP implementation, system administration, and team leadership. Proven track record of managing complex LAN/WAN networks, deploying enterprise-grade server environments, and supporting large-scale hospital and corporate IT systems. Strong background in Computer Science and Engineering with hands-on expertise in Windows/Linux server administration, cloud platforms, CCTV systems, ERP (WinSoft, Odoo), and Passionate about leveraging Python and Artificial Intelligence to solve real world business problems. Adept at leading cross-functional IT teams, managing vendors, and aligning technology solutions with business goals in multinational and public sector environments.

CORE COMPETENCIES

✓ ERP Implementation (WinSoft 9.0)	✓ Windows & Linux Server Administration	✓ LAN/WAN Network Design & Management
✓ CCTV & Access Control Systems	✓ VMware / Hyper-V Virtualization	✓ Microsoft 365 & Cloud Services
✓ Team Leadership & Management	✓ IT Security & Firewall (Fortinet/MikroTik)	✓ Project & Vendor Management
✓ MIS and Automation Support	✓ AI and Software Developer	✓ Recommendation System Developer

PROFESSIONAL EXPERIENCE

Executive – ERP & IT Dec 2025 – Present

NAMSS Motors Limited | Dhaka, Bangladesh

- Implemented and maintain WinSoft ERP 9.0 across 10+ modules including HRM, Inventory, Production, Sales, Accounts, and Credit Sales Management.
- Delivered end-user training and ongoing ERP support aligned with company authorization policies.
- Supported cloud-based services including Microsoft 365 administration.
- Planned, Audit and executed IT environment setup for new offices, factory, showroom, and sites.
- Monitored and troubleshoot network, access control, and CCTV systems to maintain facility security and compliance.

Technology Officer Nov 2022 – Dec 2025 (3.1 yrs)

Future IT Park | Khulna, Bangladesh

- Directed planning, development, and execution of all technology services and products for the organization.
- Led cross-functional IT teams, improving operational efficiency and service delivery across departments.
- Ensured scalable, secure, and growth-aligned technology infrastructure for current and future business needs.
- Evaluated emerging technologies and trends to maintain a competitive edge in the market.
- Collaborated with stakeholders to integrate technology solutions into the company's strategic roadmap.
- Managed vendor relationships and oversaw acquisition and deployment of new tools and systems.
- Received Best IT Service Delivery Award (2024) for outstanding performance and operational excellence.

System Support Engineer Mar 2020 – Oct 2022 (2.7 yrs)

250 Bedded General Hospital, Khulna (SHR Project, MIS, DGHS- Implemented by Crystal Technology BD Ltd.) | Khulna, Bangladesh

- Provided IT and networking support for the Shared Health Record (SHR) and Hospital Automation System (MIS/DGHS project).
- Supervised and monitored large-scale LAN infrastructure setup and maintenance across the hospital campus.
- Designed, installed, and configured internal/external Linux-based servers for hospital operations.
- Set up and maintained LAN, WAN, firewall systems; configured manageable switches and routers.
- Coordinated frontline COVID-19 vaccination data management, earning COVID-19 Warrior Award (2021).
- Recognized with Outstanding Performance Award by the MIS Project, DGHS (2022).

Team Leader May 2019 – Oct 2019 (0.5 yrs)

Bangladesh Election Commission (NID Wing) | Khulna, Bangladesh

- Led the Khulna district team for the Photo Voter List Update Campaign 2019 under NID Wing supervision.
- Coordinated field staff and volunteers to ensure accurate and timely voter data collection.
- Supervised data verification, entry, and validation processes for updated voter records with photographs.
- Maintained smooth communication between local authorities and project stakeholders.

Manager – Sales & IT Aug 2016 – Jun 2018 (1.9 yrs)

Computer Park | Khulna, Bangladesh

- Managed IT product sales, customer relationships, and vendor/supplier coordination.
- Performed computer maintenance, CCTV system installation, and post-sale technical support.
- Monitored sales performance and handled customer complaints to ensure high satisfaction.

TECHNICAL SKILLS

Networking	LAN/WAN, MikroTik Router, CISCO Switch, VLAN, Fortinet Firewall, Wireless Networks, Troubleshooting
OS & Servers	Windows, Linux, macOS, Windows Server, Linux Server (CentOS, Ubuntu)
ERP & Software	WinSoft ERP 9.0 (10+ modules), Odoo, Microsoft 365 Admin, Zimbra, Adobe Suite
Virtualization	VMware, Hyper-V, TeamViewer, AnyDesk
Programming	Python, C, C++, Swift Frameworks: Django, Fluxx, SwiftUI, Flutter Database: MySQL
CCTV & Security	Dahua, Hikvision, ZKAccess, DVR/NVR, Access Control Systems, PABX
Hardware	Desktop & Laptop Repair, Printer & Scanner, Mac Hardware
Soft Skills	Team Leadership, Project Management, Stakeholder Communication, Problem Solving, Adaptability

EDUCATION

B.Sc. in Computer Science and Engineering Jan 2018 – May 2022

Northern University of Business and Technology, Khulna | CGPA: 3.56 / 4.00

Diploma in Computer Technology Oct 2012 – Mar 2017

Dhaka Polytechnic Institute, Dhaka | GPA: 3.26 / 4.00

CERTIFICATIONS & TRAINING

- Success Mindset – HP LIFE (Online) | Mar 2026
- Startup Khulna Incubation – iDEA Project, BCC, ICT Division, Khulna | 2021 (4 Days)
- Mobile Application Development (Android) – ICT Division, Khulna | 2018 (200 hrs)
- Operational Supervisory & Leadership – BACCO, Software Technology Park, Jessore | 2018
- Server Administration & Cloud Management – BASIS Institute of Technology & Management (BITM), Dhaka | 2016
- Web Design & Development (HTML, CSS, Bootstrap, PHP) – Auamy Technology, Gazipur | 2016 (12 weeks)

AWARDS & HONORS

- Best IT Service Delivery Award – Future IT Park (2024)
- Outstanding Performance Award – MIS Project, DGHS (2022)
- COVID-19 Warrior: Frontline Vaccination Management – 250 Bedded General Hospital, Khulna (2021)

KEY PROJECTS

Hybrid Server Infrastructure Deployment | Future IT Park

Designed and deployed a hybrid server environment using enterprise-grade hardware with CentOS and Windows Server 2022 for database hosting, file services, internal applications, and system backups.

Shared Health Record (SHR) – Hospital Automation System | 250 Bedded General Hospital, Khulna

Server implementation and IT networking support for the national DGHS MIS project at 250 Bedded General Hospital, Khulna. Contributed to the Hospital Management Website: ghk.gov.bd

LANGUAGES

Bangla: Native/Bilingual (Reading: High | Writing: High | Speaking: High)

English: Professional Working (Reading: High | Writing: High | Speaking: Medium)